

Patrick Rohrman

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(786) 447-8521

Qualification Summary

Results-driven IT professional with a proven track record of success. Extensive experience with web development, systems administration, and hardware and software support. Demonstrated ability to effectively manage and maintain critical systems, servers, and applications while ensuring compliance with regulatory standards and best practices. Skilled in project management, collaboration with stakeholders, and vendor relations to achieve organizational objectives. Adept at problem-solving and troubleshooting in fast-paced, dynamic settings.

Work Experience

Beaufort County Community College – Systems Administrator

05.2022 – 06.2024

Manage and maintain the college's ERP system (Colleague) and all peripheral applications and interfaces. Oversee and manage 30+ AWS virtualized servers and on-prem servers, as well as the backup, access, and configuration of these servers (environments include RHEL, Ubuntu, and multiple versions of Windows Server). Manage user access and security utilizing LDAP with our Active Directory environment, provide training and support to end users. Worked to quickly and accurately identify and troubleshoot issues pertaining to any of the systems I oversaw. Work with vendors, other system administrators, the NCCCS, and users in order to complete long term projects as well as implementation of new systems into our existing infrastructure.

Beaufort County Community College – Web Developer

01.2018 – 05.2022

Manage all aspects of the college website including development, hosting, updates, maintenance, and analytics. Improved our ability to analyze effectiveness of marketing efforts, served as vice-chair of the ADA compliance committee, and spearheaded marketing campaigns that contributed to an over 11% increase in enrollment. Vastly increased website performance and made great strides to increase our page ranking using up to date SEO techniques. Worked to troubleshoot issues quickly and efficiently while working with users.

East Carolina University – Web Developer

04.2019 – 01.2020

Work as part of the core development team to create custom solutions and components for the university's web environment using mainly ReactJS, PHP, SASS, and NodeJS. Provide exceptional technical support for the WordPress environment to the over 650 content editors across hundreds of sites and many thousands of pages. Worked closely with teammates in an agile environment to follow best practices pertaining to code-reviews, quality assurance testing, documentation, version control, user acceptance, and deployment. Worked with my team in order to identify and correct issues while maintaining documentation of resolution for future reference and proper adherence to change management protocol.

Pamlico Community College – Webmaster

01.2014 – 12.2017

Managed, maintained, and updated all aspects of the college website and developed new functionality. Pioneered new systems to track & cross-reference bookstore database records to strengthen service of students as well as reduce expenses. Was responsible for ADA compliance as it pertained to the college website, and the documents contained therein. Worked with end users to provide exceptional customer service in identifying their needs and completing requested tasks accurately and quickly.

Woodbine Elementary School – IT Technician

06.2008 – 09.2010

Planned, managed, and deployed multiple new computer labs while supporting servers, workstations, and network equipment & infrastructure throughout the school. Worked closely with the director of IT to plan and execute school-wide projects.

Double H Computers – Network Technician

06.2006 – 09.2008

Responsible for the deployment & management of various pieces of network hardware, performed server updates, managed active directory for the entire network, and identified & resolved issues. Excelled at completing a wide variety of tasks accurately with minimal supervision without disrupting daily activities at the contracting organization.

Staples – PC Technician

03.2004 – 07.2006

Troubleshoot and repaired customer computer systems, identified and replaced damaged hardware, and made software recommendations as needed to improve their machines. Consistently delivered outstanding levels of customer service.

Middle Township Senior Center – Technology Instructor

10.2004 – 06.2005

Excelled at delivering technical information to students of a non-technical background. Developed curriculum and instructed a class that taught valuable computer skills to students who, in some cases, had never used a computer previously.

Education

Western Governors University – BS Software Engineering

Expected graduation: Spring 2025

Pamlico Community College – AAS Computer Information Technology

January 2014 – August 2016

Certifications

AWS Certified Cloud Practitioner

CompTIA Project+

CompTIA A+

CIW Advanced HTML 5 and CSS3 Specialist

CIW User Interface Designer

Achievements

Phi Theta Kappa Honors Society member.

Consistently placed in the top 10% of participants in multiple, national, computer security competitions.